

# Reliable Capacity™ at Start Up Training

Are you tired of having brand new equipment and installations having reliability issues?

Operators and maintenance personnel point their fingers at engineering as the root cause for poor performance. The project team states openly that the operating personnel are incapable or not willing to take ownership of the new equipment. In the mean time, profits and customers are being lost.

Then change your approach to managing projects by not only managing the capital and the installation—but also by developing the operational and the maintenance organizations.

**How is this done?** By a structured approach. The project and plant team are responsible for being successful in the eyes of our customers and not just delivering equipment which can run. They are responsible for a plant which is reliable and produces the correct product, at the correct time, in the correct quantity to meet the customer's demand.

The steps along the way are:

- Define what success is and ensure everyone is working towards it.
- Define roles and responsibilities of each team and supporting participant.
- Define hiring and training requirements and develop the tools to assist.
- Identify and develop all Standard Work Instructions
- Ensure the twelve steps of maintenance are complete prior to commissioning.
- Ensure operators and maintenance personnel are involved in design reviews.
- Organize and execute a structured approach including documentation for:
  - Checkout
  - Commissioning
  - Validation
  - Start-up
- Develop a communications plan defining responsibilities to ensure plant associates and senior management stay informed.
- Manage morale during start-up.
- Manage by comprehensive planning.
- Manage potential start-up issues.

**MET DEMAND** offers a 5-day training course on how to achieve **Reliable Capacity™ at Start-up**. By implementing this basic and common sense approach, your organization will achieve lower total cost of ownership and higher employee engagement.

This process works in managing all sizes of projects. If you are facing capital expansion, then now is the time to plan for managing the start-up. If you have installed new equipment and are not getting the desired results, you can apply this process and start improving performance. If you would like more information, please contact us at [www.metdemand.com](http://www.metdemand.com) or 1-888-427-4330.